

Shadow Settings

Blur radius: 3
Color: #E7E7E7
Direction: 90
Shadow depth: 1

Verdana regular 10pt
Line Height 14pt

17 px

11 px

11 px

8 px

Verdana regular 16pt

Verdana regular 12pt

|| +64 (9) 21 549 8836

Start Time: 0:00:17
Duration: 07:54:45

The image shows a UI element with a grey shadow. The shadow settings are: Blur radius: 3, Color: #E7E7E7, Direction: 90, Shadow depth: 1. The UI element contains a play button icon, a phone number '+64 (9) 21 549 8836', and a timer showing 'Start Time: 0:00:17' and 'Duration: 07:54:45'. Annotations indicate various dimensions: 17 px for the play button, 11 px for the phone number, 11 px for the timer text, and 8 px for the timer's vertical height. Font specifications include Verdana regular 10pt with a line height of 14pt, Verdana regular 16pt for the phone number, and Verdana regular 12pt for the timer text.

Button Clicked/Selected state :

#0086ad



Button Hover state :

#00a3d3



Button Available state :

#4cbee0



Button Unavailable state :

Not logged in :

#B8B8B8



Unconnected state :

#B8B8B8



Connected state :

#75BF44



Recording :

#EF3B24



Paused Recording :

#FF7300

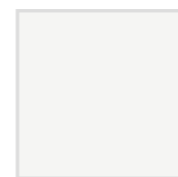


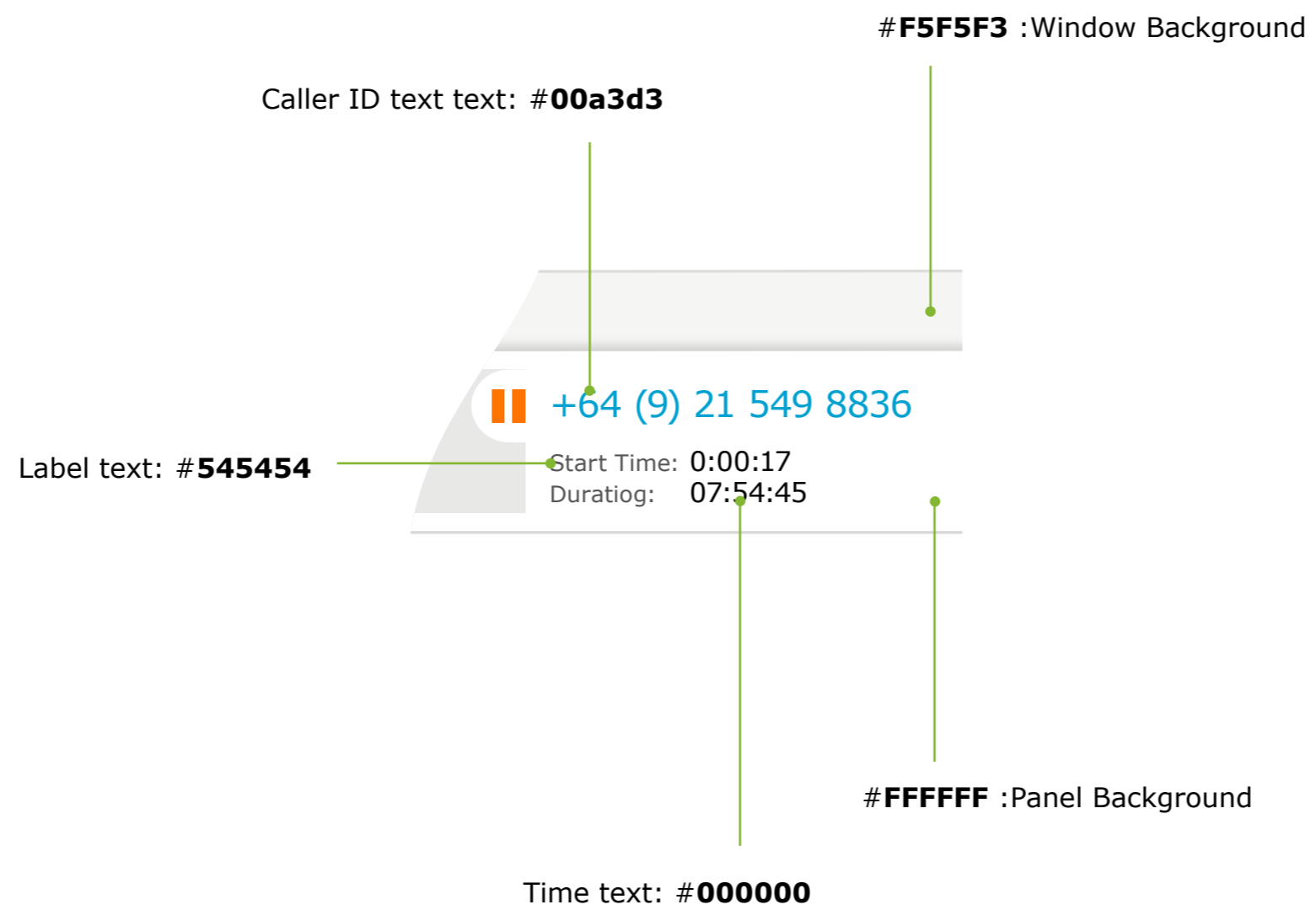
Window Background :

#F5F5F3

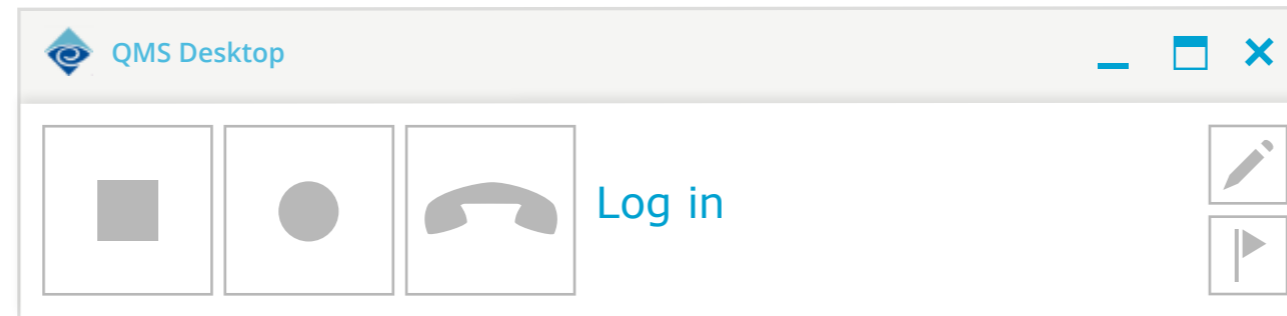
Window Border :

#DDDDDD



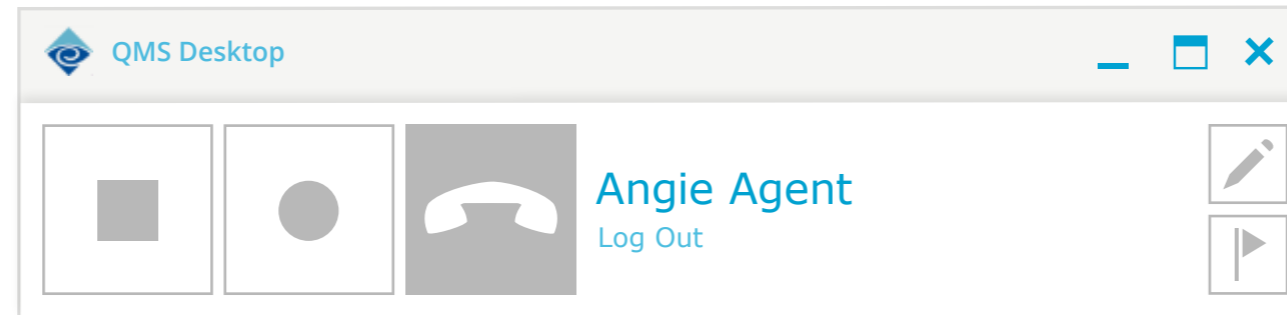


Not Logged in



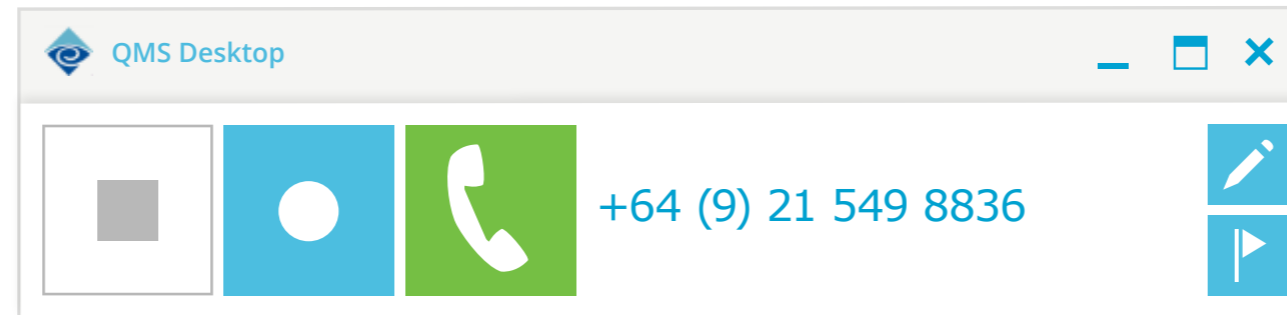
- Not Logged in

Logged in, no call



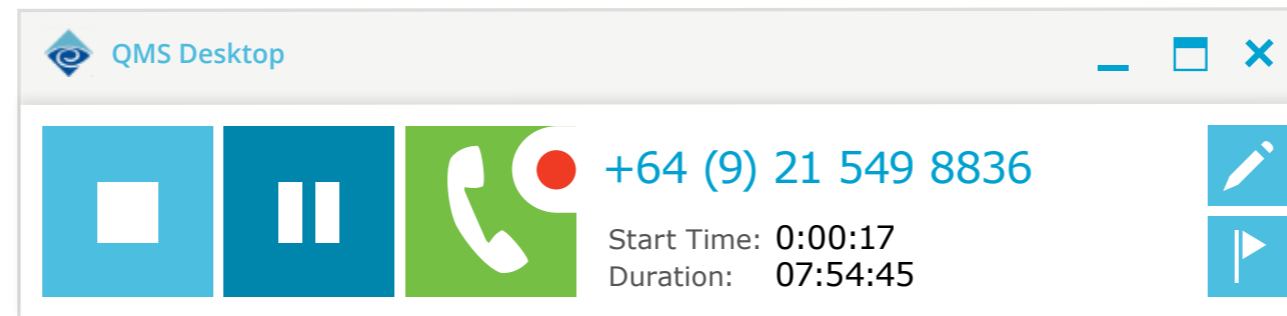
- Logged in
- No Call

Live call



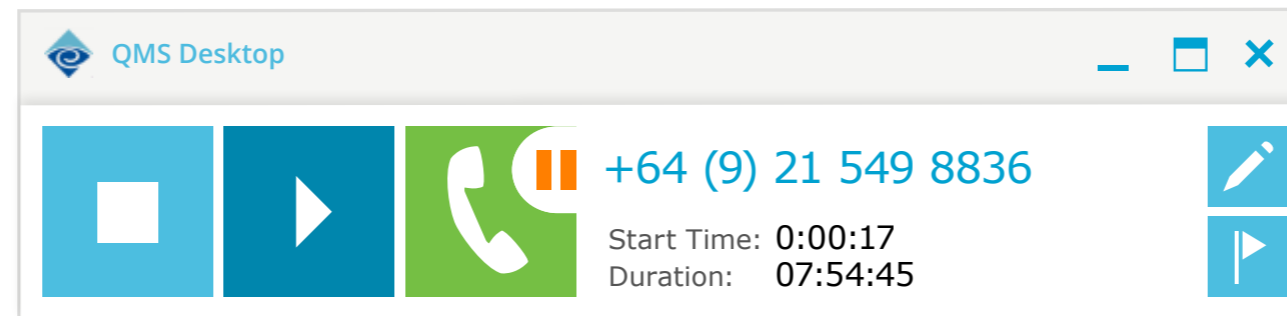
- Logged in
- Call in progress
Call info replaces Agent name
Buttons are shown as accessible functions

Live call being recorded

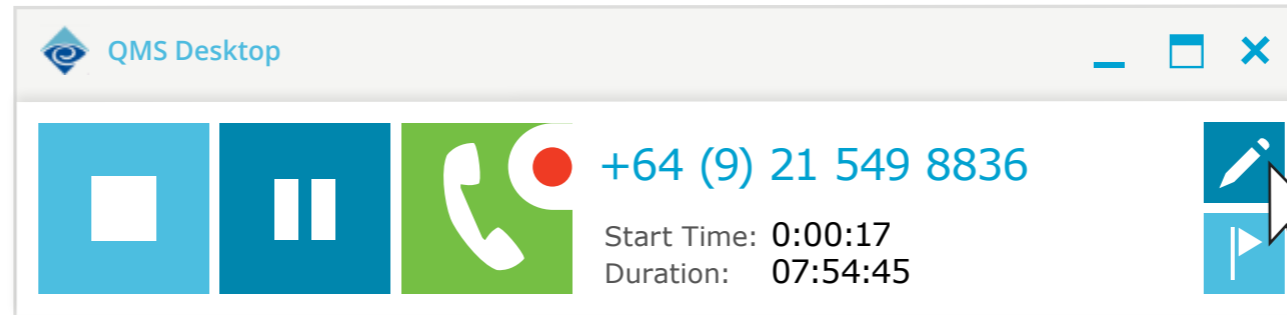


- Logged in
- Call in progress
- Recording
Recording info is shown under phone number

Live call, recording is paused

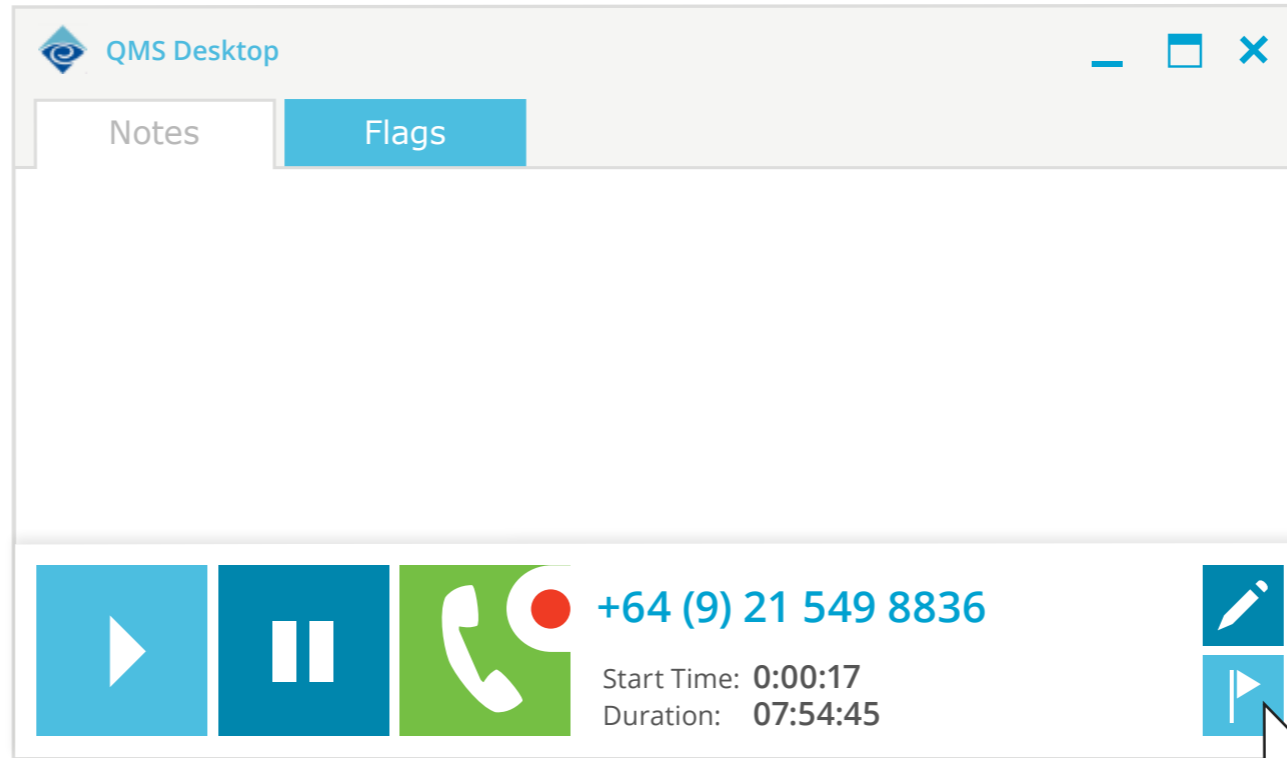


- Logged in
- Call in progress
- Recording Paused



Click on Notes button

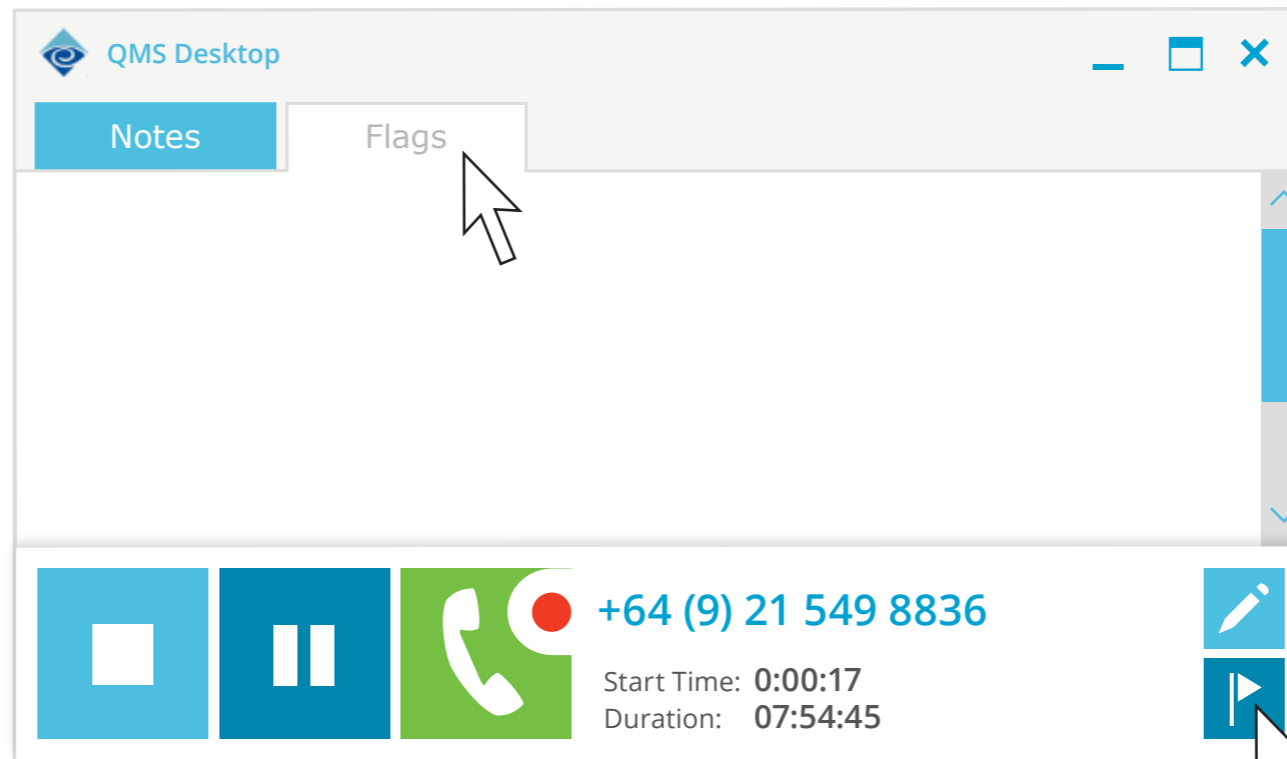
Notes panel opened
Notes Tab content is displayed
The Notes and Flags Tabs are clickable for navigation



Notes Button displayed in Selected state

*If the Flags button is clicked now (i.e. **Once**), the Flags Tab content will be displayed instead of the Notes Panel.*

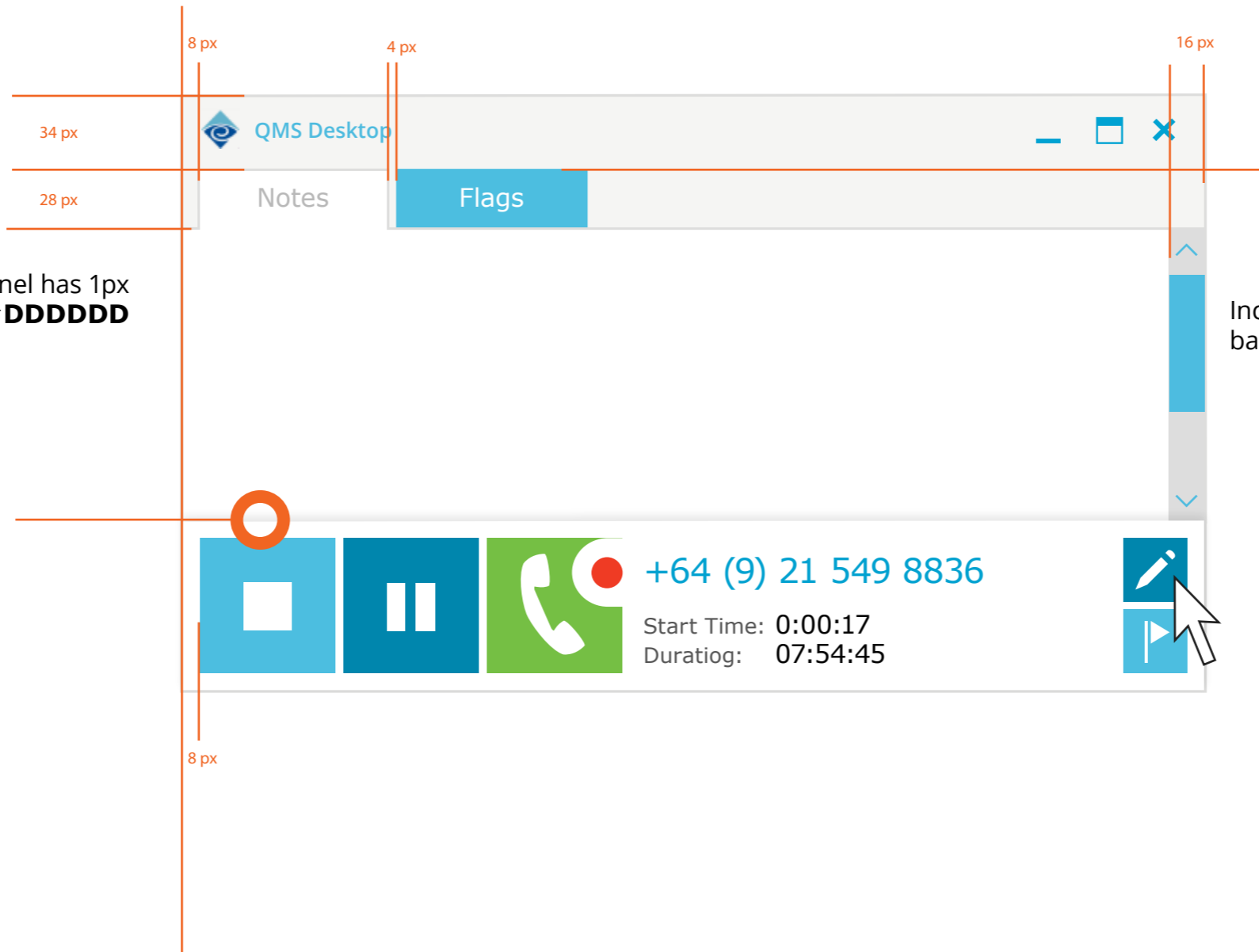
*If **Flags Tab** is clicked, **Flags Content** will be displayed*



Scroll bar is displayed if there is content overflow

Flags button is displayed in Selected state

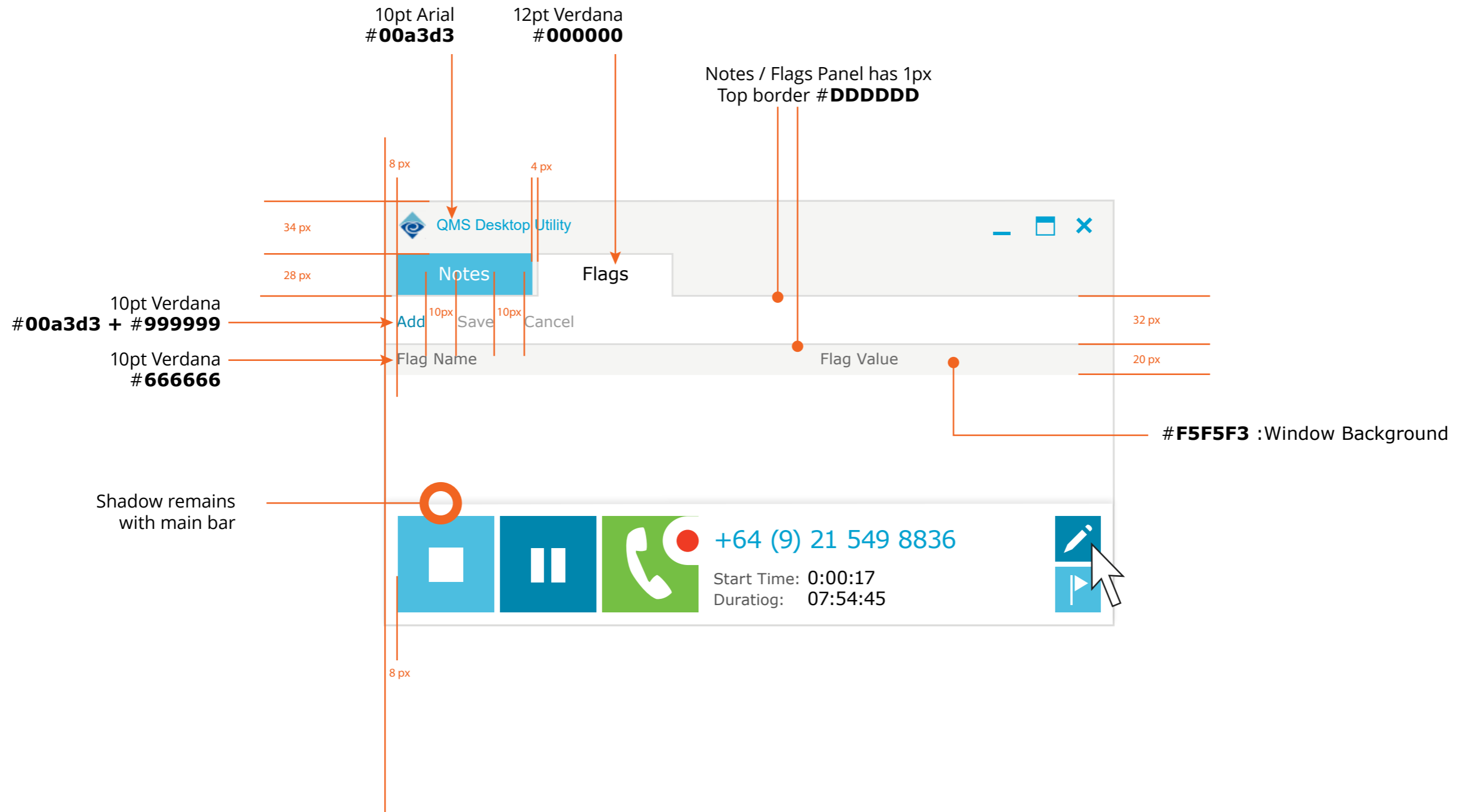
*If the **Flags button** is clicked now (i.e. **twice**), the Notes and Flags Tabbed panel will be collapsed to the Minimal Application Bar view.*



Notes / Flags Panel has 1px
Top border #DDDDDD

Incase of content overflow, Scroll
bar is as shown

+64 (9) 21 549 8836
Start Time: 0:00:17
Duratiog: 07:54:45








QMS Desktop Utility

Notes | **Flags**

Add Save Cancel

Flag Name	Flag Value
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   +64 (9) 21 549 8836
Start Time: 0:00:17
Duratiog: 07:54:45

QMS Desktop Utility

Notes | **Flags**

Add Save Cancel

Flag Name	Flag Value	
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X

+64 (9) 21 549 8836

Start Time: 0:00:17
Duratiog: 07:54:45

QMS Desktop Utility

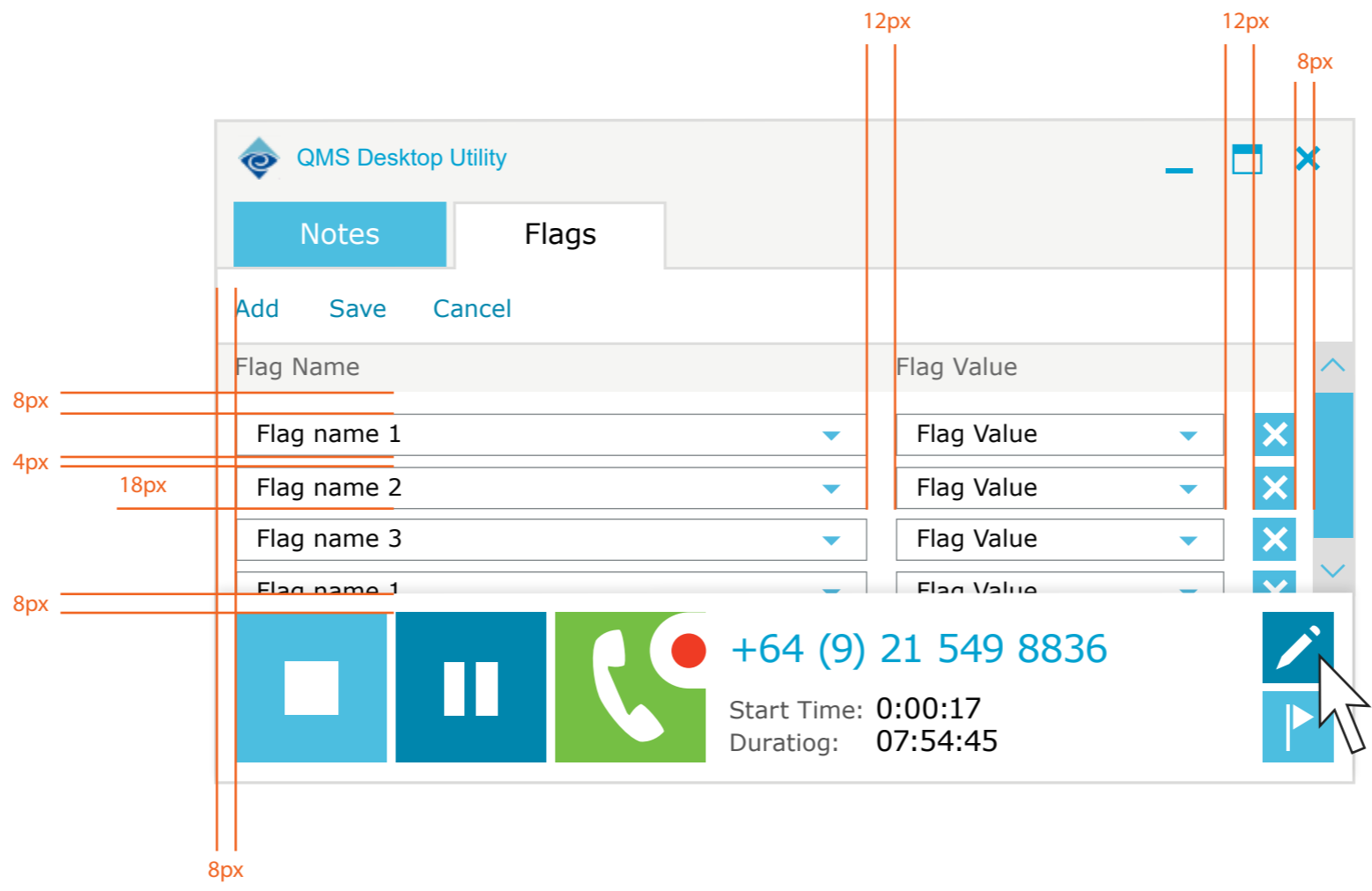
Notes | **Flags**

Add Save Cancel

Flag Name	Flag Value
Flag name 1	Flag Value
Flag name 2	Flag Value
Flag name 3	Flag Value
Flag name 1	Flag Value

+64 (9) 21 549 8836

Start Time: 0:00:17
Duratiog: 07:54:45








QMS Desktop Utility

Notes | **Flags**

Add Save Cancel

Flag Name	Flag Value	
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X




+64 (9) 21 549 8836



Start Time: 0:00:17
Duration: 07:54:45






QMS Desktop Utility

Notes | **Flags**

+64 (9) 21 549 8836 current call

Add Save Cancel

Flag Name	Flag Value	
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X




+64 (9) 21 549 8836



Start Time: 0:00:17
Duration: 07:54:45

QMS Desktop Utility

Notes | **Flags**

+64 (9) 21 549 8836 | **Current call**

Add Save Cancel

Flag Name	Flag Value	
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X

+64 (9) 21 549 8836

Start Time: 0:00:17
 Duration: 07:54:45

QMS Desktop Utility

Notes | **Flags**

+64 (9) 21 549 8836 | **Previous call** Save or cancel these notes to work on current call notes

Add Save Cancel

Flag Name	Flag Value	
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X

+64 (9) 27 300 2218

Start Time: 0:00:17
 Duration: 07:54:45

QMS Desktop Utility

Notes | **Flags**

+64 (9) 21 549 8836 | **current call**

Add Save Cancel

Flag Name	Flag Value	
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X

+64 (9) 21 549 8836

Start Time: 0:00:17
Duration: 07:54:45

QMS Desktop Utility

Notes | **Flags**

+64 (9) 21 549 8836 | **Previous call**
Save or cancel to work on current call notes

Add Save Cancel

Flag Name	Flag Value	
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X

+64 (9) 21 549 8836

Start Time: 0:00:17
Duration: 07:54:45

QMS Desktop Utility

Notes | **Flags**

+64 (9) 21 549 8836 | Previous call
Save or cancel to work on current call notes

Add Save Cancel

Flag Name	Flag Value	
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X

+64 (9) 21 549 8836
Start Time: 0:00:17
Duration: 07:54:45

QMS Desktop Utility

Notes | **Flags**

+64 (9) 21 549 8836 | Previous call
Save or cancel to work on current call notes

Add Save Cancel

Flag Name	Flag Value	
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X

+64 (9) 21 549 8836
Start Time: 0:00:17
Duration: 07:54:45

QMS Desktop Utility

Notes | **Flags**

Current call

Add Save Cancel

Flag Name	Flag Value	
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X

+64 (9) 21 549 8836
Start Time: 0:00:17
Duration: 07:54:45

QMS Desktop Utility

Notes | **Flags**

Previous call

Save or cancel these notes to work on current call notes

Add Save Cancel

Flag Name	Flag Value	
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X
Flag name 1	Flag Value	X

+64 (9) 27 300 2218
Start Time: 0:00:17
Duration: 07:54:45